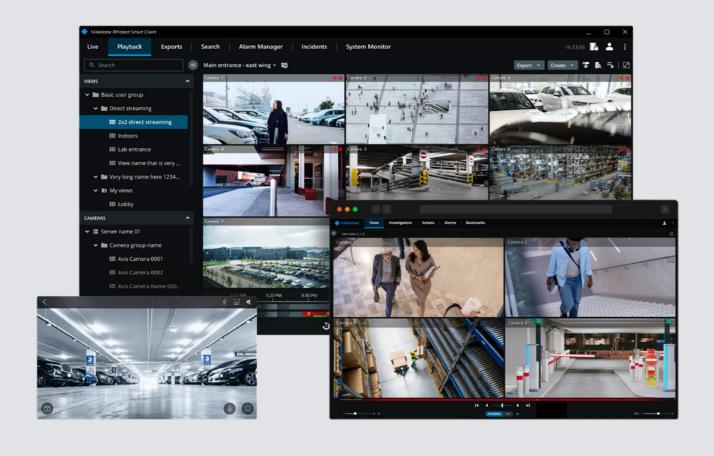


Milestone XProtect®

Video management software



Create safer spaces with video management software	4
Why security matters	6
The cost of vulnerability	7
Striking the right balance	8
> Customize	11
> Control	12
> Safeguard	13
How XProtect works	14
Solving everyday challenges	16
Customer stories	20
Our product range	24
A VMS you can trust	26
Driving innovation with responsibility	27
Milestone Care	28

MILESTONE XPROTECT

Create safer spaces with video management software

Manage all your security in one place with Milestone XProtect[®]. Build a security zone that keeps your organization protected and always on.

With physical and cyber security threats rising, it's more important than ever to level up your business' security systems. Milestone XProtect video management software (VMS) connects your cameras, sensors, analytics, and sites in one easy-to-manage platform. You can customize a future-proof, more resilient, and data-safe security environment that lets you see and do more.

From the leading provider of data-driven video technology

Founded 25 years ago, Milestone Systems has helped pioneer video technology. We are now present worldwide, with XProtect in action on 500,000+ customer sites.

Our video management software helps people, businesses, and societies learn from the past, understand the present and predict the future. Ultimately, we want to provide a clear picture of how to create a better, safer, and more prosperous world.

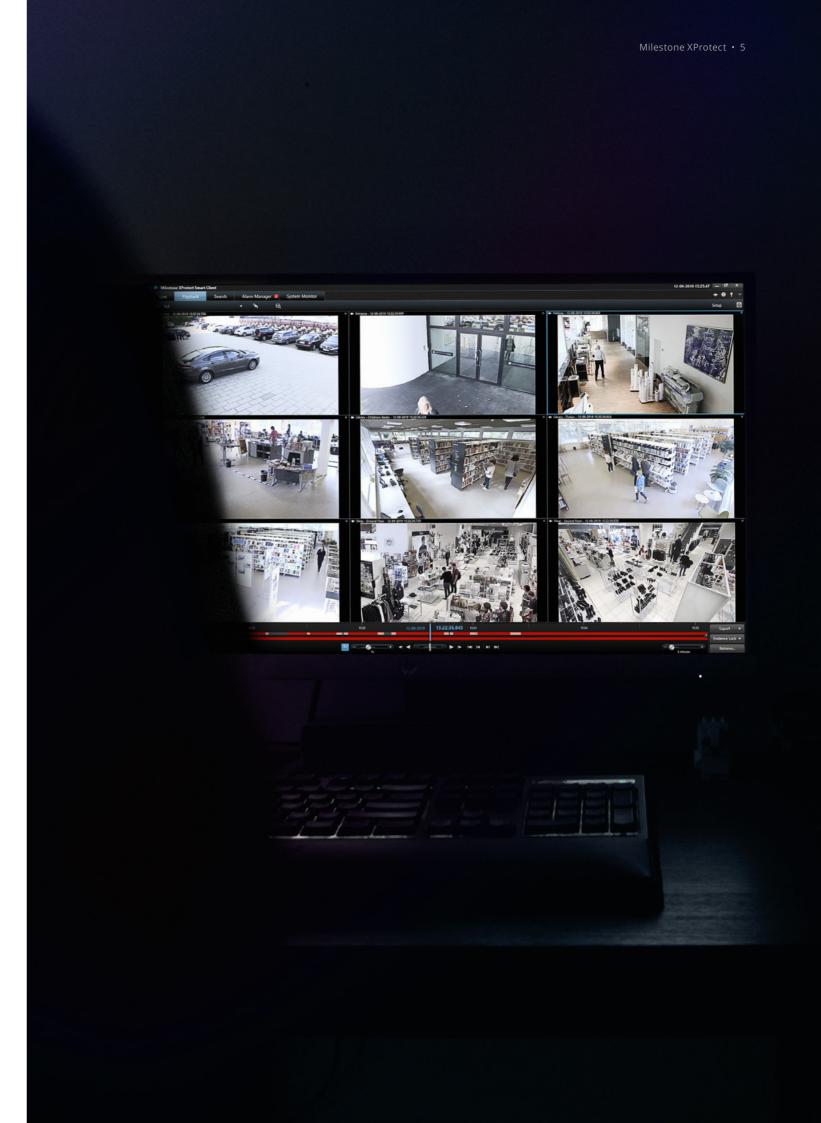
We help Make the World See.

Build a stronger security zone

With Milestone XProtect you can set up your security exactly how you need it. Customize your setup, control and manage your security easily, and keep your organization safe and running smoothly.

Security Zone

CustomizeControlSafeguard> Open> Centralize> Cybersecurity> Scale> Know> Privacy> Enrich> Act> Support



Milestone XProtect • 7 6 · Milestone XProtect

Why security matters

Security today is not just about protecting physical assets. It's also crucial for business continuity, ensuring stability and building trust in an increasingly uncertain world. Importantly, it protects current revenue and cultivates future customer loyalty and brand reputation.





Since 1990, the world's GDP per capita has tripled in size, giving rise to unprecedented prosperity. Naturally, this growth hasn't come without its challenges, particularly in the realm of security.

2x increase in global risk

The World Uncertainty Index has risen dramatically in recent years, reflecting a world more volatile than ever. Regional conflicts, the pandemic, and economic shifts have pushed business risks to new levels.

50% surge in crime

In the U.S. alone, per capita crime rates have increased by 50% since 2014. This spike in crime represents a significant risk to assets and people, and highlights the increasing difficulty in upholding effective security measures.

3x more cyberattacks

By 2025, it's expected companies, tripling today's has escalated into a critical

that malware attacks will impact 45% of all figures. In our technologydriven age, cybersecurity and pressing issue.



The cost of vulnerability

Ignoring security isn't just risky; it's costly. Here's what's at stake for businesses.

Economic impact

On average, companies lose 5% of their revenue to security incidents. The fallout can also lead to a 29% drop in company value, making it a significant financial blow.

Rising security costs

Currently, businesses allocate as much as 3% of their revenue for security, with nearly half of all organizations planning substantial budget increases to combat growing threats.

A technological transition

The pivot from traditional to technology-driven security measures is challenging for 87% of security professionals. This shift signals a critical need for adaptability in the face of evolving threats.

Source: World Bank Source: World Uncertainty Index

Source: Macrotrends.net

Source: Gartner 2023

Source: G4S, World Security Report 2023

Source: G4S, World Security Report 2023

Source: G4S, World Security Report 2023

8 • Milestone XProtect 9

Striking the right balance

If you're an IT or a security manager, XProtect helps solve your dilemma of maximizing security without compromising operations.

Your security sweet spot is where security measures, operational efficiency, and risk tolerance converge to ensure resilience without compromise. After all, a truly effective security environment acts as a filter rather than

merely a barrier; it shouldn't disrupt business as usual. This approach allows your business to maintain its pace and efficiency, integrating security seamlessly into daily operations without becoming restrictive.



See more, act faster and stay secure with XProtect

Designed to meet the security demands of modern businesses, XProtect helps deliver tailored video technology solutions. An XProtect-based security system will evolve with your needs while ensuring control over your security environment. It allows faster and better-informed decision-making and event resolution, while protecting against cyber threats and compliance failures.



Easily adapt and expand your security setup with flexible options, scalable solutions, and enhanced features to fit your unique needs.

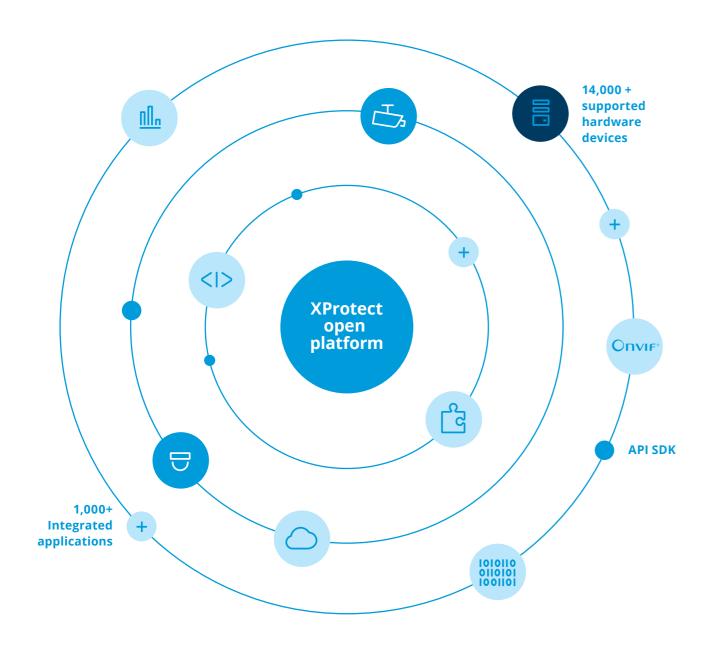


Gain a complete overview and control over your security with centralized management, learn more, and act quicker.



Protect your business with strong cybersecurity measures, ensure privacy compliance, and rely on consistent support and updates.

10 • Milestone XProtect • 11



CUSTOMIZE

Get tailored and future-proofed security

Customization is key not just for managing risks but also for efficiently preventing security breaches.

XProtect's open platform empowers you to tailor your video security systems to precisely meet your organization's objectives. This flexibility enables you to enhance traditional security protocols like access control and situational awareness while also integrating cutting-edge AI and analytic technologies. With these tools at your disposal, you can stay ahead of potential threats and adapt to changes seamlessly. As your business evolves, so too can your security framework, ensuring continuous protection without disrupting your daily operations.

Open platform flexibility

Craft a security environment that's a perfect fit for your business.

XProtect's open platform adapts as your needs change, providing a solution that's effective now and ready for anything the future brings.

- Embrace expansive compatibility by integrating up to 14,000+ devices and 1,000+ apps, ensuring no technological limitation holds you back
- Opt for flexibility in deployment with support for on-premise, cloud, or hybrid models, and seamless Amazon Web Services integration

 Augment your security measures with a range of enhancements, including License Plate Recognition, Access Control, and XProtect Rapid REVIEW, leveraging the full potential of analytics and Al

With XProtect, the power to customize is in your hands, promising a robust, responsive security infrastructure that's tailored just for you.

Keep your security possibilities open

XProtect's flexible open platform architecture makes it a futureproof investment. You can adapt and scale your video solutions as well as update them with advanced functionalities, analytics and AI technologies offered by our global network of partners.



Stay open

World's best VMS with a truly open platform architecture to secure your investment.



Scale as you grow

Unlimited design and architecture to cover your needs now and in future.



Enrich

Choose the perfect tech add-ons that are complementary to your needs.

CONTROL

Get complete situational awareness and rapid response

In today's complex security landscape, having a comprehensive overview is non-negotiable when safeguarding assets.

IT professionals are tasked with the intricate central management of security across sprawling organizations. Meanwhile, security operators must swiftly pinpoint and prioritize risks, working with onsite personnel to neutralize threats promptly. As security demands escalate, the pressure mounts for IT and security teams to act effectively while also validating their efforts through clear performance metrics and return on investment. XProtect simplifies this, enhancing teamwork and decision-making

with centralization and ease of use. Analytics and Al boost efficiency and cost-effectiveness, while clear metrics communication aligns security with strategic business objectives.

Enhanced collaboration and efficiency

Enhance the efficiency of your security operations with XProtect's centralized system. Streamline even the most complex setups, so your team can channel their efforts into high-value tasks and proactive risk management.

- Unified management across locations is at your fingertips with an intuitive interface that bridges the gap between teams and remote sites
- XProtect empowers your security personnel with tailor-made alerts, comprehensive analytics, and mobile access for vigilance on the go
- Budget and resource optimization becomes a reality with XProtect's data-driven approach

XProtect places control firmly in your grasp, ensuring that your security infrastructure is not only powerful and proactive but also cost-effective and resource-efficient.

SAFEGUARD

Get cybersecurity, compliance and uptime

We live in an era where cybersecurity breaches and data loss pose significant threats. And compliance with regulations like FIPS and GDPR is mandatory. Non-compliance can have severe financial implications, including hefty fines.

XProtect's design focuses on robust cybersecurity measures, incorporating encryption, tiered administrator and user rights. Plus, regular updates ensure comprehensive protection and smooth operation. Our commitment extends further with Milestone's Care program, offering continuous support and ensuring your systems remain operational, secure, and helps you comply with regulations like GDPR and FIPS.

Keep data safe and operations running

Downtime and losses from system failures or cyberattacks hit hard.

Staying on top of regulations is just as crucial. However, as security systems are adapted and scaled, they can also become more complex and vulnerable. Each new device can act like an "open door" if not properly secured. This is where XProtect steps in, protecting every part of your setup from potential hacker threats.

- Fortify against cyber threats with advanced encryption, safeguarding your system from unauthorized access
- Ensure regulatory adherence with built-in compliance for GDPR and

FIPS 140-2, avoiding penalties while protecting data privacy

- Guarantee uninterrupted operations using failover servers, minimizing downtime and maintaining business continuity
- Benefit from continuous support with regular software updates and a dedicated customer care program, keeping your system current and responsive

With XProtect, your security infrastructure is protected against today's threats. It's also geared to meet tomorrow's challenges head-on, ensuring your operations remain uninterrupted and aligned with evolving regulations.



Centralize operations

With XProtect, IT Managers can ensure that the IT infrastructure supports the business and runs efficiently.



Know more

Being on top of situations and having an overview of everything is key, so you can see, understand and react.



Act together

Provide the tools for the people on the ground, e.g. guards, used in close cooperation with the central team.



Be cybersafe

Highest security protection against external and internal security threats – without compromising on flexibility or usability.



Ensure privacy

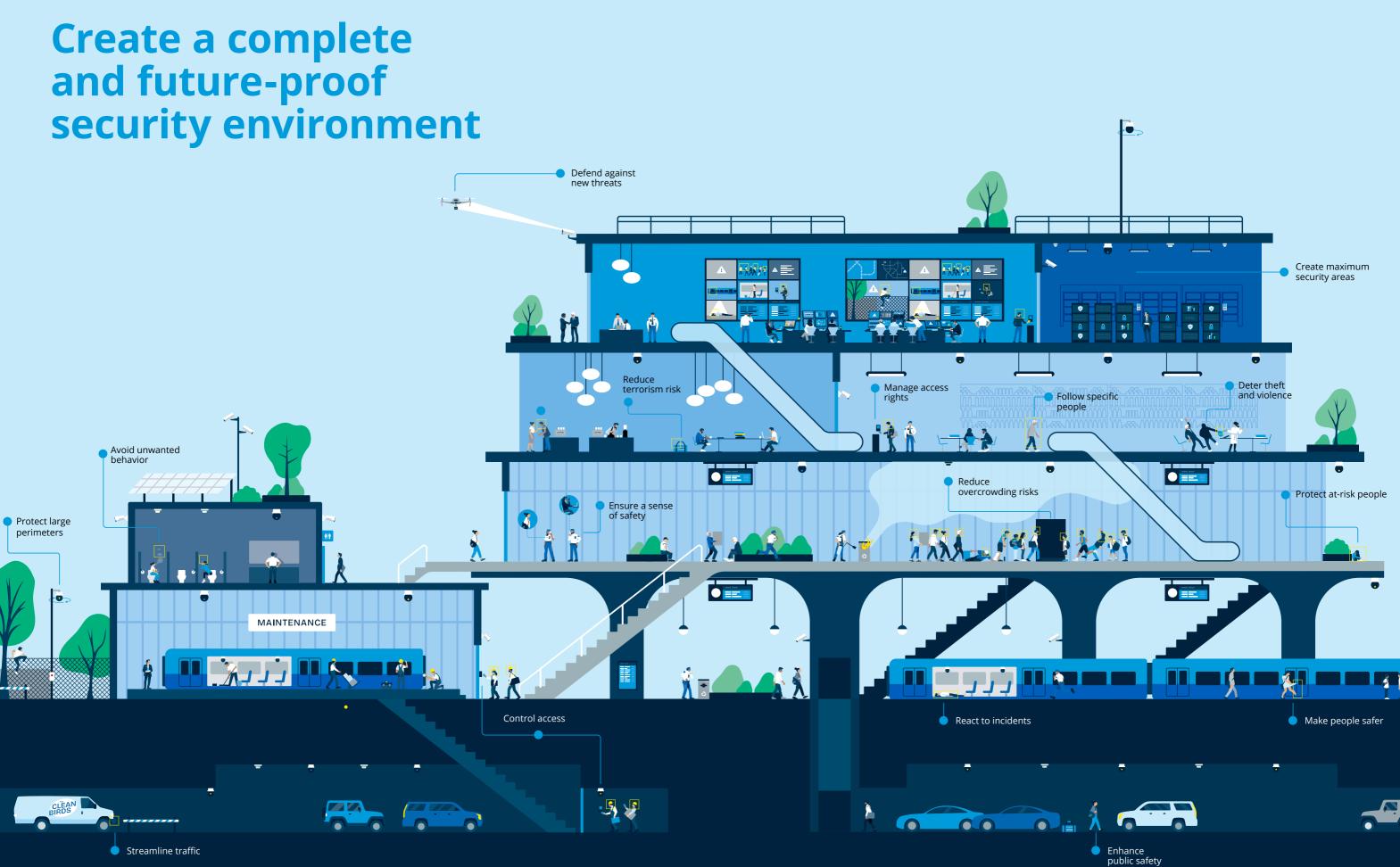
Protect operations against data breaches and consequences that can come with failure to comply with evolving privacy regulations.



Get support

A complete maintenance and support program ensuring your product performs at its best throughout its lifecycle, maximizing your investment.

HOW XPROTECT WORKS



Solving everyday challenges

See how XProtect provides solutions to modern security challenges. From ensuring public safety and privacy in schools and healthcare facilities to defending against aerial intrusions, these scenarios illustrate our commitment to keeping people safe and assets protected.



Reduce terrorism risks

An unattended bag in a public area is a serious security concern. In such scenarios, XProtect can trigger alarms, enabling security personnel to quickly act to defuse potential threats. During large public events or in busy shopping centers, XProtect can alert officers to suspicious items so they can determine if they pose a threat. This ensures potential dangers are quickly handled while harmless items don't cause unnecessary disruption. XProtect can also identify and track a suspect's movements on sites with highly integrated security installations such as airports.



Simplify access to key areas

Keeping the right balance between safety and smooth operations is key in places that need strict access control. XProtect integrated with access cards and facial recognition technology (where legal) controls who can enter without interfering with daily operations. This is especially important in the manufacturing and government sectors to ensure only authorized staff can access high-security, critical maintenance or production areas. Meanwhile, schools and colleges can keep everyone safe and promote a secure and positive learning environment.



Protect large perimeters

Protecting large areas such as railway stations, logistics hubs, or university campuses can be expensive and challenging. Cameras and sensors connected to XProtect can spot trouble early to keep things safe without a big price tag. XProtect will quickly alert and direct security teams to intruders to prevent disruptions, violence, vandalism, or theft.



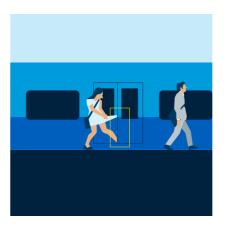
Defend against new threats

The types of threats are changing with technology. Drones can be tools of unauthorized surveillance or even aggression. XProtect, integrated with radar technology offers a comprehensive detection system that ensures nothing goes unnoticed. It gives operators crucial lead time to respond — whether it is a rogue drone hovering over a restricted area or an unmanned aerial vehicle approaching a public event. Local police and law enforcement can be alerted to coordinate a comprehensive defense strategy that protects people and property.



Track people and objects easily

With XProtect, keeping an eye on individuals is reliable and straightforward, no matter where they go on the premises. You can track suspicious people or lost minors in busy places like airports while keeping an eye out for unusual activity. It's also handy in places like logistics hubs, where package or vehicle tracking is key to operations. XProtect works like a virtual patrol that greatly enhances security and operational efficiency.



Make safety a priority

XProtect helps improve safety in all kinds of scenarios. In transportation, you can be alerted to dangers such as passengers trapped by closing train doors. In healthcare facilities, you can monitor high-risk areas and quickly alert staff to emergencies such as potential falls. In cities, cameras can pinpoint risky behavior such as driving on the wrong side of the road before accidents happen. By providing real-time alerts, video technology enables faster responses to keep everyone secure.



React faster to incidents

Rapid responses can mitigate or even avert incidents. For instance, XProtect can alert a train driver and security team if a passenger collapses on a subway so assistance is waiting at the next station. In healthcare facilities, it alerts staff to emergencies such as falls; while in resorts it can sound an alarm if an inebriated guest wanders too close to a pool. Video technology is taking the pressure off under-staffed security teams and helping to prevent more serious accidents.



Reduce overcrowding risks

Too many people in one place can be disastrous. XProtect's people counter uses deep learning to monitor crowd sizes and direct security personnel to potentially dangerous situations. Its analytic capabilities also help to ensure resources are employed where needed and at the appropriate times, whether in a busy transport hub, airport, or central city area.



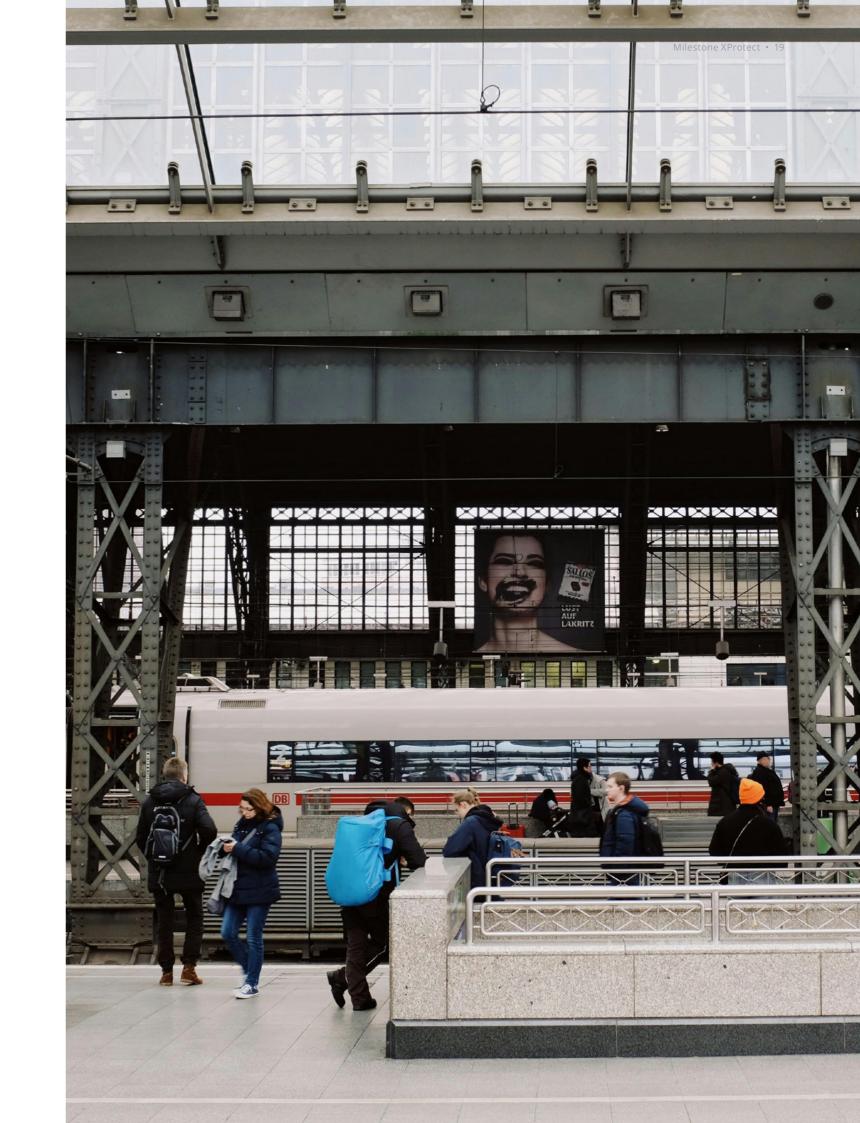
Create maximum security areas

Securing high-security or sensitive areas such as server rooms is made more efficient and reliable with XProtect. Cameras and sensors such as smoke and humidity detectors work together to monitor environmental conditions and ensure that only authorized personnel can enter. This is equally crucial for protecting sensitive information, and XProtect also has personal privacy protection features that are vitally important in hospitals.



Manage access rights

Managing access in large buildings or across multiple sites can get complicated quickly. With XProtect, you can ensure that everyone gets the level of access they should. And ensure that no one steps into off-limits areas such as server rooms, boardrooms, or IT control rooms. In places like casinos this also ensures that regulatory standards can be met.



20 • Milestone XProtect 21



CUSTOMER STORY > MANUFACTURING

Güntner-Tata, Hungary

The Güntner Group has evolved from a local business into an international company with global presence. As the market leader in refrigeration and air-cooling technology, they needed to keep high-value product components safe. They found that XProtect was the perfect solution for this.

The challenge

Keep valuable product components safe

Güntner-Tata, world leaders in refrigeration and air-cooling tech, needed to upgrade from an outdated analog security system to something modern and manageable. Their operations, that relied on precious metals like silver and copper, were attractive targets for theft. The goal was a cost-effective video surveillance system that could grow and adapt with their needs. With help from CRITERION Biztonságtechnikai Zrt., they chose Milestone XProtect VMS for the task.

The solution

Flexible scalability

Milestone XProtect Professional+ VMS was the answer. It worked with their old cameras as well as the newer Axis IP cameras, including 360-degree cameras, for full coverage of the production areas. They also used thermal cameras for the perimeter. CRITERION Biztonságtechnikai Zrt. put it all together, making a system that could handle today and tomorrow's security needs.

The result

Complexity made simple

The Milestone XProtect solution immediately simplified operations for Güntner-Tata, which has six manufacturing units and a new logistics center. Now, managers monitor their areas via video, enhancing security. In two years, camera and VMS licenses doubled, demonstrating the system's scalability. In 2019, Coolbridge Kft., joined the same site. Despite being a separate company, Milestone's setup allows Güntner's security to manage both companies on one server with separate access, ensuring security and proving the system's effectiveness every single day.



CUSTOMER STORY > CRITICAL INFRASTRUCTURE

Shannon Airport, Ireland

Shannon Airport, an essential aviation hub, faces the daunting task of securing a vast, flat airfield that is vulnerable to potential intruders. Where older legacy systems fell short, a robust combination of Navtech radar, Axis cameras, Encom's installation expertise and Milestone XProtect now promises comprehensive security.

The challenge

Help control access to large, restricted areas

With a 15km perimeter and flat terrain, Shannon Airport's landscape made surveillance challenging, as intruders could easily spot approaching patrols. The requirement was for technology that not only detects intrusions but also offers situational context to efficiently manage and respond to potential security breaches.

The solution

Centralized coverage of sprawling spaces

Milestone XProtect® Expert, integrated with Axis Communication cameras and Navtech Radar's AdvanceGuard® for real-time threat analysis, was installed by Encom Systems Ltd. This powerful setup boosts situational awareness, accurately differentiating intruders from staff and wildlife, and directing response teams promptly to handle incidents.

The result

Catching intruders on arrival

Milestone XProtect empowers
Shannon Airport's security to
identify intrusions instantly,
integrating site plans, intruder
visuals, and security team
locations. The 'Friend or Foe'
system minimizes false alarms,
enhancing efficiency with automated
camera and lighting control.
The open platform architecture
allows for seamless additions,
consolidating critical data into
one intuitive interface, simplifying
training and daily operations.



CUSTOMER STORY > CITY, INFRASTRUCTURE

City of Hobart, Australia

As Tasmania's most populous city, Hobart faces unique challenges in maintaining safety and quality of life for residents and visitors. The City Council takes a proactive approach with technology to drive their vision of being a Smart and Safe City.

The challenge

Upgrading scattered components, streamlining inefficient storage

A 2020 audit revealed many of Hobart's cameras were non-functional without centralized management and common storage servers, highlighting the need for an urgent upgrade of the city's cameras, storage solutions, and network infrastructure.

The solution

Central governance rules data security and control

The Council's security team upgraded to fiber network backbone and links, as well as deployed Milestone XProtect® video management software (VMS). This allowed them to take controlled ownership of the entire network of 240+ cameras and sensors.

The result

Deep insights empower smart decisions

With XProtect's deployment, Hobart has significantly improved its ability to manage, control, and understand pedestrian and vehicular traffic flows, enhancing visibility over public spaces. The introduction of smart nodes and sensors provides crucial insights for informed decision-making. This forward-thinking approach not only improves daily life but also positions Hobart as a global benchmark in Smart City evolution.



CUSTOMER STORY > RETAIL

Banasea Shopping City, Bucharest

For a luxury shopping center in a high-end neighborhood of Bucharest, the stores need extra security, and the retail environment must also meet their discerning customers' expectations. With the latest video technology, management keeps a strong focus on the requirements for visitor safety, staff security and seamless operations.

The challenge

Seamless security for high-end retail

Previously relying on an outdated analog system, Banasea faced challenges in live video monitoring. Different systems installed piecemeal over the years resulted in inefficiencies. The mall needed a comprehensive solution to oversee its diverse mix of retail and entertainment venues effectively, to preempt and minimize incidents of theft and vandalism, particularly during the quieter hours.

The solution

Centralized video and remote access efficiency

Banasea chose Milestone XProtect® Professional+, implemented by ICCO Smart Solutions. This setup ensured centralized control over the mall's extensive camera network, allowing security staff, supervisors, and technical personnel to monitor every corner of the premises, day and night. Today, innovative integrations with panic alert devices enhance safety for visitors, particularly if they are in distress, while detailed oversight of staff shifts and deliveries smooths out operations.

The result

See what's happening right here, right now

Today, Banasea Shopping City can see exactly what's happening in real-time across its sprawling premises. This means a quick response to any issue or incident – from its buzzing boutiques to the bustling entertainment spots. The system connects the security team on the ground with their central monitoring hub quickly. Banasea have also chosen Milestone Care Plus, so their system stays up-to-date, secure, and operates reliably as they grow.

24 • Milestone XProtect • 25

OUR PRODUCT RANGE

Get an overview of our product range

The XProtect portfolio offers resilient video management software (VMS) solutions tailored for diverse security needs – from small single-site installations to complex multi-site operations. Designed for scalability, XProtect ensures your security system can grow and adapt alongside your business, providing unmatched flexibility

and reliability. Milestone Kite extends this adaptability into the cloud, presenting a cloud-based, user-friendly video security solution. And integration with Amazon Web Services (AWS) further enhances system scalability and global deployment capabilities, minimizing hardware dependence and simplifying maintenance.

Which variant of XProtect is right for you?

XProtect comes in five variants, each designed specifically to meet the needs of organizations of all sizes, from single-site installations to large-scale and high security installations that require 24/7 operations.



XProtect Essential+

Supporting up to 8 cameras and ideal for small businesses.



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XProtect Express+

Supporting up to 48 cameras and designed for smaller single-site installations with basic security needs.



XProtectProfessional+

Supporting an unrestricted number of cameras and servers. Optimized for multi-site companies needing to quickly identify and respond to incidents.



XProtect Expert

Supporting unrestricted cameras and for large-scale installations that require end-to-end protection of video integrity.

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XProtectCorporate

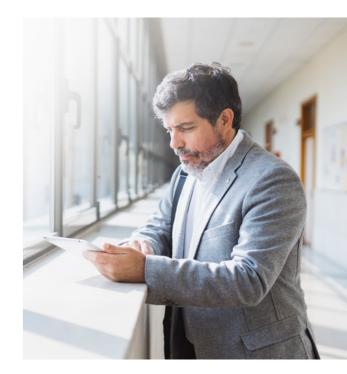
Supporting unrestricted cameras and for high-security and mission-critical installations that demand supreme situational awareness of any event and uninterrupted access to live and recorded video.

MILESTONE KITE

Plug-and-play cloud security

Milestone Kite is a cloud-based video surveillance as a service (VSaaS) so it's accessible from anywhere and doesn't require any hardware maintenance.

The software is flexible, giving you the freedom to choose from more than 25,000 devices and a variety of value-adding analytics. Because it is easy to install and run, it can help cover your security needs while you focus on your core operations.





Simple

Spend your time on what really matters

Focus on your business, instead of managing your security system. Milestone Kite is easy to set up, manage, and update; and it can be monitored from anywhere.



Secure

Keep your business safe

Enjoy peace of mind. Protect people and assets with a reliable video solution that safeguards against theft, vandalism and more.



Scalable

Expand your solution with ease

Choose from thousands of devices, expand to new sites, and add extra access control and analytics functions.



Cost reducing

Save on lifecycle costs

From a low up-front investment to low costs throughout the lifecycle of the product, Milestone Kite saves your business time and money.

XPROTECT ON AMAZON WEB SERVICES (AWS)

Easy scaling, global reach

Deploy XProtect globally with AWS for a simpler, more direct way to manage video security. Moving to AWS means you have less hardware to worry about and it cuts down the hassle of setting up and looking after your VMS. With AWS, your video

technology setup adapts and grows with your business needs, anywhere in the world, without getting bogged down by hardware limitations. You get the storage and speed you need, making your security system more flexible and easier to use.



26 • Milestone XProtect • 27

A VMS you can trust

XProtect is an award-winning VMS that is regularly updated to ensure its widely recognized reliability.



Evolving with innovation

XProtect gets regular updates several times a year, keeping you on top with the latest technology.



Endorsed by users

With a stellar 4.4/5 Gartner rating and deployed at over 500,000 sites worldwide, our reliability is validated by those who matter most.



Celebrated by experts

Voted the World's Best VMS in 2023 and top video solution by SecurityInfoWatch, XProtect is appreciated for its excellence and integration capabilities with over a thousand applications.



Supported by the industry

With support for 14,000+ devices, our platform is recognized for its extensive compatibility and adaptability.



Backed by decades of trust

With a legacy built over 25 years, our technology has stood the test of time, offering proven security solutions.



Driving innovation with responsibility

We ensure our technology is developed, sold and used responsibly.

Committed to ethics and human rights

As one of the leading names in data-driven video technology, we understand our responsibility to respect human rights. Our goal is to make sure technology benefits society. It's about putting people first, every step of the way.

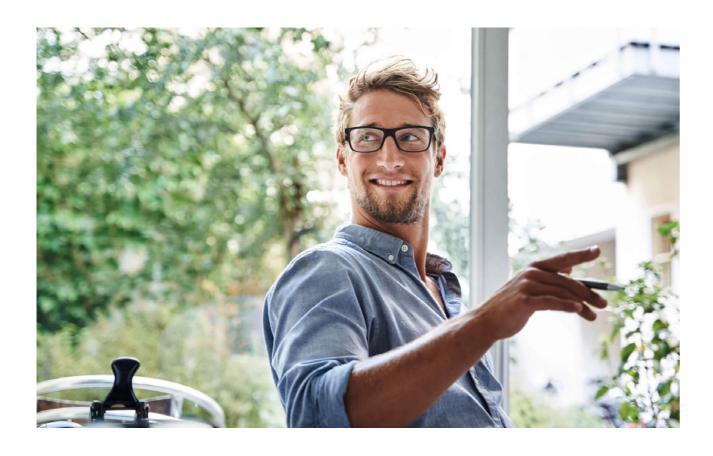
Technology for good, guided by strong principles

New technologies can solve big problems and open doors to innovation. But they need careful handling. At Milestone, acting responsibly isn't an option—it's how we do business every single day, showing our commitment to making a positive impact.

Building on a foundation of responsibility

Being responsible means making it part of how we work – from the way we choose partners to how we build our products. We follow five key principles: ensuring our technology remains human-centric, being clear about how our technology is used, making sure it's fair and inclusive, respecting privacy, and keeping everything secure. This approach keeps us grounded and guides us in the right direction.

28 • Milestone XProtect 29



MILESTONE CARE™

Protecting your XProtect investment

Milestone Care is more than just support; it's a comprehensive care package designed for the lifecycle of your Milestone products.

This program ensures you're always leveraging the full potential of your investment, making every feature work hard for your business. With Milestone Care, peace of mind comes standard, with tailored packages to fit your specific needs. Whether you want the latest software updates or round-the-clock support—or both—we've got you covered.

Maximize your XProtect's performance

With Milestone Care Plus and Milestone Care Premium, your XProtect stays in prime condition. Benefit from several updates each year, so your system never misses a beat in efficiency or cybersecurity.

Stay ahead: Keep pace with technological advances and ensure your system is future-proof.

Minimize risks: Keep your system secure with the latest updates, reducing vulnerabilities.

Enhance value: Optimize your total cost of ownership and ensure you're making the most of your investment through regular updates.

Access expert help: Enjoy the reassurance of direct support from the Milestone Support Team.

Strengthen security: Maintain the highest security standards with timely system updates.

Choosing your Care package

Discover the perfect Care package for your needs and ensure your XProtect system remains reliable, secure, and efficient, now and in the future.

Milestone Care™

Access to XProtect software updates

Push notification via XProtect Mobile

Full trade-in credit on product upgrade

Milestone Care[™]

Premium

Prioritized 24/7 access to Milestone Technical Support

Support with committed service level agreements



Milestone presence

Brøndby, Denmark	Singapore	Bangalore, India	Mexico City, Mexico
Milan,	Barcelona,	Stockholm,	Riyadh,
Italy	Spain	Sweden	Kingdom of Saudi Arabia
Portland,	Melbourne,	Tokyo,	Toronto,
USA	Australia	Japan	Canada
London,	Sofia,	Munich,	Istanbul,
United Kingdom	Bulgaria	Germany	Türkiye
Paris,	Sao Pãolo,	Oslo,	Seoul,
France	Brazil	Norway	South Korea
Johannesburg,	Breda,	Brussels,	Dubai,
South Africa	The Netherlands	Belgium	UAE



Want to see the world's best VMS in action?

Scan the QR code to book a demo today.



About Milestone

Milestone Systems is a leading provider of data-driven video technology software in and beyond security that helps the world see how to ensure safety, protect assets, and increase business efficiency. Milestone enables an open platform community that drives collaboration and innovation in the development and use of network video technology, with reliable and scalable solutions that are proven in more than 500,000 customer sites worldwide. Founded in 1998, Milestone is a stand-alone company in the Canon Group.